

Publishers Note

In *Communicating in a Character Culture*, we find ourselves eager to discover what has been happening with our favourite characters at La Maison du Parc, and how they've grown through the lessons learned in *Building a Character Culture*, the first in the La Maison du Parc series. In this, her second book in the series, Kathleen engages us again, with first-class narrative, on how to effectively, and successfully overcome communication barriers, by teaching us the skills needed to create and maintain solid, respectful relationships. Kathleen's unique combination of story-telling, backed up with research and step-by-step workable and useable tools, make her a respected and sought-after speaker, coach, and trainer.

As a publisher, communicating well with our authors is paramount to the success of the book, and working with Kathleen has proven that she does indeed walk-the-communications-walk. Kathleen is a professional, and an absolute delight to work with. We look forward with anticipation to the next in the La Maison series, *Coaching in a Character Culture*.

Sheri Andrunyk

Publisher, Editor, Author, Speaker & Consultant

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